

Board Action Matrix

As at 28 May 2015



Item	Date	Issue	Action	Owner	Due	Status
BM 249	13/11/14	NRPS retender	Produce deliverable programme for successful retendering in one year's time	IW	May 2015	<p>The Statistics Governance Group had met on 13 May and IW would produce a timeline.</p> <p>Ongoing</p>
BM 250	12/02/15	Passenger satisfaction with Passenger Focus	The Passenger Contact Group should review the 70% satisfaction target, and report its findings back to the Board.	DS	May 2015	<p>The Contact Group was yet to conduct a review. The due date was extended to September 2015</p> <p>Ongoing</p>
BM 251	12/02/15	Board Membership Code	Update the Board Membership Code to further take into account potential conflicts of interest in relation to our additional remit	JC	May 2015	<p>The second version draft had been sent to the DfT for comment. JC would bring the Code back to the Board at the earliest opportunity</p> <p>Ongoing</p>